



Credentials

Dr. Gagnon provides neuropsychological assessment for children, adolescents, adults and the elderly. She is a trained and registered Psychologist with a Doctoral degree in Psychology, including a specialization in Neuropsychology.

She is also registered with the College of Psychologists of Quebec (514) 738-1881 or 1-800-363-2644 and a member of the Quebec Association of Neuropsychologists <https://www.ordrepsy.qc.ca/en/>

To find a psychologist or a neuropsychologist in Quebec go to <https://www.ordrepsy.qc.ca/en/public/find-a-professional2/referral-service.sn>

A Neuropsychologist is a psychologist with a specialization in Neuropsychology.

In the province of Quebec and Ontario, only a Neuropsychologist who is a member of the College of Psychologists of Ontario or who owns a specific certificate delivered by the College of Psychologists of Quebec can evaluate and diagnose neuropsychological disorders. For details see An Act to amend the Professional Code and other legislative provisions in the field of mental health and human relations and Bill 21 for the province of Quebec.

The term Psychologist is protected by law. Other professions may use the word Psychotherapist which is not a licensed profession. Psychologists are extensively trained in the assessment and treatment of human difficulties, and many have a specialized area of practice.

Fee for service: private vs. public.

Some neuropsychologists are employed through hospitals, school boards or service agencies. You may be eligible for treatment by a neuropsychologist at your local hospital, in which case there would be no charge for your sessions, since hospital services are covered by RAMQ. Similarly, you may be eligible for services through your local school board, in which case there would be no charge to you for this service. In addition, some community agencies employ neuropsychologists and offer services. Dre Gagnon services are offered in private practice and reimbursed by most insurance packages.

Work Insurance and Coverage for Services

You may have extended health care coverage through your work. Benefit plans vary in coverage. While most plans cover the services of a registered psychologist, plans vary in the amount of coverage. Please check with your



benefits provider to see whether you have coverage for service provided by a registered psychologist. In most cases coverage is up to a certain dollar amount each year.

Communications with your psychologist

Dr. Gagnon may send you information by text or by email. You may also return forms, documents or specific information by email or text. However, emails and texts are not used for discussion or informal communications between the appointments. If you have questions, comments or observations, take note of them and bring them to your next session. If you still have unanswered questions, schedule another session. It is ok to have questions, comments or observations and our sessions are the safe place where those shall be discussed.

In Case of a Crisis

If you are in a crisis, you should inform a friend or family member that you are in need of support and have them stay with you until you are feeling better. Alternatively, you should proceed immediately to the nearest hospital emergency department or call the crisis support line : L'Autre Maison: 514-768-7225, Montreal West Island Crisis Centre: 514-684-6160, L'Entremise: 514-351-9592, Tracom: 514-483-3033. To find more resources, go online at <http://www.santemontreal.qc.ca/en/support-services/emergency-services/crisis-centres/>

A final note:

If you have any questions about any of the material that I have provided, please do not hesitate to contact me. Also, I would appreciate it if you let me know if you are unhappy with any aspects of my service. Your feedback is important to me and may help me to provide better service to you or other clients. Thank you for your trust.

I have read and understand the above description of Dr. Gagnon's services.

Printed Name: _____

Signature: _____

Date: _____